

The Mississippi Department of Public Safety's "Skip the Line" program includes several components to reduce customer wait times:

- Online Appointment System: Customers can schedule an appointment online. Appointments will be given priority service over walk-in customers.
- **Skip the Line Cam:** Customers can view the lines at all troop locations online prior to arriving.
- Online/Mail-In Firearm Renewal: All firearm permit renewal applications will be processed by mail. Firearm permit renewal applications are available online.
- Removal of Alphabet Schedule: All services (including processing of new firearm permits) will be available every day of the week.