

SKIP THE LINE



The Mississippi Department of Public Safety's "Skip the Line" program includes several components to reduce customer wait times:

- **Online Appointment System:** Effective September 14, 2020, customers can schedule an appointment online for the Biloxi and Pearl locations. This feature will be available statewide on October 1, 2020. Appointments will be given priority service over walk-in customers.
- **Skip the Line Cam:** Customers can view the lines at all major Driver License stations online prior to arriving. This feature will be available at all troop locations on October 1, 2020.
- **Online/Mail-In Firearm Renewal:** Effective immediately, all firearm permit renewal applications will be mail-in only. Firearm permit renewal applications are now available online.
- **Removal of Alphabet Schedule:** Effective October 1, 2020, all services (including processing of new firearm permits) will be available every day of the week.