

SKIP THE LINE



The Mississippi Department of Public Safety's "Skip the Line" program includes several components to reduce customer wait times:

- **Online Appointment System:** Effective September 14, 2020, customers can schedule an appointment at the location of their choice in the Troop K (Gulf Coast) and Troop C (Jackson Metro) Regions. This feature will be available statewide on October 1, 2020. Appointments will be given priority service over walk-in customers.
- **Skip the Line Cam:** Customers can view the lines at all major Driver License stations online prior to arriving. This feature will be available at all troop locations on October 1, 2020.
- **Online/Mail-In Firearm Renewal:** Effective immediately, all firearm permit renewal applications will be mail-in only. Firearm permit renewal applications are now available online.
- **Removal of Alphabet Schedule:** Effective October 1, 2020, all services (including processing of new firearm permits) will be available every day of the week.