



DEPARTMENT OF PUBLIC SAFETY

FOR IMMEDIATE RELEASE
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DPS DRIVER SERVICE BUREAU ANNOUNCES CHANGES TO DAILY OPERATIONS UNTIL MARCH 31st

JACKSON, MS – the Mississippi Department of Public Safety announces changes to the daily operations of the agency's Driver Service Bureau:

All driver license stations are officially closed to the public except for the 9 MHP District Troop Stations across the state until March 31, 2020 at which time a reassessment will be made for reopening.

The 9 MHP District Troop Stations will only provide the following services:

- **Sex offender registry transactions**
- **Commercial driver license (CDL) card renewals only – no testing**
- **Commercial driver license (CDL) medical card updates**

This decision has been made out of an abundance of caution to protect the elderly and citizens who may have underlying health issues. We appreciate the public's cooperation and understanding as we try to work through this unprecedented time.

Online transactions will still be available for the following services:

- **Regular driver's license renewal**
- **Purchase a duplicate driver's license**
- **Identification card renewal**
- **Purchase a duplicate identification card**
- **Address changes for regular driver's license and identification cards**
- **Visit www.dps.ms.gov for additional services**

"We encourage you to use online services available for driver license and state issued identification card renewals, duplicates and address changes," stated Colonel Chris Gillard, Assistant Commissioner of the Mississippi Department of Public Safety and Director of the Mississippi Highway Safety Patrol. "By utilizing these online services available, you will still be able to obtain a driver's license or identification card."

A new online address change feature is available for driver licenses and state issued identification cards. **To make an address change, the user must either change his/her physical address during the time of the driver license/ID card renewal or purchase a duplicate DL or ID and complete an address change during the duplicate purchase**



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process. Online services can be made from any computer, tablet or mobile phone at www.dps.ms.gov or www.driverservicebureau.dps.ms.gov.

“We will work to restore full services as it becomes safe to do so,” said Lieutenant Colonel Ken Brown, Director of the Driver Service Bureau. “Online services have greatly improved since they were first implemented in 2002. We encourage you to try this option.”

Federal REAL ID compliance requires that a customer renew in person every other renewal period and this may impact a customer’s ability to renew online. Those customers affected will have to visit a driver’s license station upon reopening. We apologize for any inconvenience this may cause.

The agency will continue to closely monitor this situation and will update accordingly.

MHP District Troop Stations

Northern Region

Troop D
1301 Cypress Avenue
Greenwood, MS 38930

Troop E
22000-A Highway 35 North
Batesville, MS 38606

Troop F
1103 Bratton Road
New Albany, MS 38652

Central Region

Troop C
3851 Highway 468 West
Pearl, MS 39208

Troop G
1280 East Lee Blvd.
Starkville, MS 39759

Troop H
910 Highway 11 and 80 East
Meridian, MS 39301

Southern Region

Troop J
#35 J.M. Tatum Drive
Hattiesburg, MS 39401

Troop K
16741 Highway 67
Biloxi, MS 39532

Troop M
160 Highway 84 East
Brookhaven, MS 39601